



SUSTAINABLE PACKAGING TOTE RECOVERY PROGRAM

Henkel is Creating Advantage for its customers with a fast, easy and environmentally friendly way to return empty totes that previously held Henkel products.

Henkel, a global leader in brands and technologies, and National Container Group (NCG) have joined forces to provide Henkel customers with a quick and simple method for returning empty, serviceable plastic totes that previously held Henkel products. Through this sustainable packaging recovery program to wash and reuse plastic containers, we expect to reduce the need for new virgin resin by 2.3 million pounds and new steel by 4.5 million pounds every year.



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HOW IT WORKS

Within the continental United States, NCG will collect your empty, serviceable, plastic totes which will be washed and re-introduced into the supply chain. The minimum is 8 totes before requesting a pickup. Once NCG has been contacted, you can expect your totes to be picked up within 5 to 7 business days from the date you return your paperwork.



WHAT YOU NEED TO KNOW WHEN REQUESTING A PICKUP

- Company name and address
- Telephone and fax
- Quantity of totes to return (minimum of 8)
- Products last contained in the tote
- Contact person and dock hours



WAYS TO REQUEST A PICKUP

- By e-mail directly to National Container at: pattyk@nationalcontainer.com
- By phone: 1.800.774.6956; "Container Max" label on tote identifies toll-free number
- By fax: A Master Fax Back Form may be requested for continuous use



TOTE EMPTYING PROCESS

Important Notice: Totes must be in "drip dry" condition before pickup. No material should remain at the bottom or in the corners. To empty, tip or tilt the tote as necessary, using a block of wood under the side opposite the valve. Open valve and allow to drain. Remove block and allow the tote to continue draining until no material remains at the bottom or in the corners. Viscous materials may require several hours of draining, or draining overnight. Before returning empty tote, close valve, close fill cap and do not remove labels.



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